

REPORT TO: PUBLIC PROTECTION PARTNERSHIP

SUBJECT: SYRIAN VULNERABLE PERSONS RESETTLEMENT SCHEME

CRITICAL INCIDENT REPORTING

BY: THE MORAY COUNCIL, COMMUNITY PLANNING &

**DEVELOPMENT MANAGER** 

## 1. REASON FOR REPORT

1.1 This report seeks agreement on a proposal to use the Public Protection Partnership and the Community Safety Hub as a mechanism for dealing with critical incidents that affect those families in Moray arriving under the Syrian Vulnerable Persons Resettlement Scheme (SVPRS) at an operational and strategic level and also to provide a basis for reporting critical incidents to the Home Office as part of the requirements of the SVPRS Agreement.

## 2. **RECOMMENDATION**

2.1 That the Public Protection Partnership agrees to deal with the Critical Incident reporting arrangements and allows the Community Safety Hub to deal with those issues and to report incidents that meet the critical incident criteria to the Home Office.

## 3. BACKGROUND

- 3.1 At the Community Panning Partnership Board meeting on 8 December 2015 (paragraph 4 refers) it was agreed that the board note the management and reporting arrangements put in place for the arrival of the Syrian families arriving under the Syrian Vulnerable Resettlement Persons Scheme (SVPRS).
- 3.2 There are now four families from Syria housed in the Forres area that arrived in February under the scheme with an agreement that Moray would receive 5 to 10 families in the first year of the scheme.

- 3.3 Under the Statement of requirements outlined in our funding instructions para 3.42 of the statement of requirements states that the recipient and or its delivery partners shall develop and maintain:
  "A procedure for managing and reporting critical incidents. The authority (Home Office) must be advised of such incidents as soon as reasonably possible but in any event by the end of the next working day".
- 3.4 It has also been decided that the families will be placed on the Vulnerable Persons Database (VPD) to allow a coordinated response to any incident that affects the family.
- 3.5 It is proposed that the critical incidents are reported by any of the agencies to the Community Safety Hub and at a strategic level the Public Protection Partnership. It will be the responsibility of the Community Safety Hub to report the critical incident to the Home office in the required timescale.
- 3.6 A mechanism needs to be put in place that ensures that any critical incident is reported within the timescales as defined by the Home Office as described in para 3.3.
- 3.7 The SVPRS operational group and the SVPRS strategic group should be consulted on when and if appropriate.
- 3.8 In Annexe B of the Syrian resettlement programme funding instruction the Home office define a critical incident as:
  - Serious harm to any individual
  - Significant community impact: or
  - Significant impact on public confidence in the Authority (The Home Office) including the provision of the Programme.
- 3.8 There will be incidents that are considered critical for Moray but do not fully meet the Home Office critical incident criteria and require a multi-agency response and fit into the work of the Community Safety Hub.

## 4. **SUMMARY OF IMPLICATIONS**

#### (a) Financial Implications

The funding instruction issued by the Home Office defines conditions of funding which requires that a system for managing and reporting critical incidents is in place.

## (b) Risk Implications

If there is not a system in place the Partnership risks placing the vulnerable families at risk of danger. There would be a risk, delay or of losing funding for the continued support payments for the Syrian families now in Moray. The risk of significant loss of confidence in the community of those services provided by the Partnership and of the Partnership if incidents are not managed effectively.

# (c) Consultations

The Syrian Vulnerable Persons Resettlement Scheme (SVPRS) Operational and Strategic group in Moray have been advised and agree for the need of a critical incidents management and reporting framework. The lead officer for the Public Protection Partnership has been consulted on this report.

## 5.0 CONCLUSION

That a system for the management and reporting of critical incidents in connection with the resettlement of Syrian Families be implemented using the Community Safety Hub and managed by the Public Protection Partnership.

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